

PRIVACY POLICY

Last updated: 6 July 2026

SPYROU SONIC CONSULTANCY LTD respects your privacy and is committed to protecting your personal data.

This Privacy Policy explains how we collect, use, store and protect information when you visit our website, contact us, submit a track or commission one of our services.

1. Who We Are

SPYROU SONIC CONSULTANCY LTD provides specialist synesthetic sonic consultancy services to artists, producers and other music professionals. Our services include Track Resonance Assessments, Forensic Sonic Audits and related Follow-Up Services. This privacy policy provides information on how we collect and process personal data relating to our services.

2. Personal Data We Collect

Depending on how you interact with us, we may collect information that constitutes personal data or may become personal data when linked to you, including:

- Your name
- Company or organisation name
- Email address and telephone number
- Artist or project name
- Track title, genre and revision number
- Audio files and associated file information
- Project background, goals, concerns and questions
- Enquiry and correspondence records
- Service, contractual, payment and invoicing information
- Technical information generated when you use our website, such as your IP address, browser type and device information

Please do not provide personal or sensitive information that is unnecessary for your enquiry or the requested service.

3. How We Collect Personal Data

We may collect personal data:

- When you contact us through our website, email or another communication channel
- When you complete and sign our Terms and Conditions
- When you submit a track or request a service
- When you provide project information, questions or instructions
- When you make a payment
- During correspondence or Follow-Up Services
- Automatically through our website and any cookies or similar technologies used

4. How We Process Personal Data

We process personal data only where reasonably necessary to:

- Respond to enquiries
- Review and process track submissions
- Confirm whether a submission has been accepted
- Administer our Terms and Conditions
- Provide Track Resonance Assessments and Forensic Sonic Audits

- Prepare and deliver reports
- Provide Follow-Up Services
- Communicate with you about requested or commissioned services
- Process payments and maintain financial records
- Maintain appropriate business and service records
- Protect our website, services and legal rights
- Comply with legal, regulatory, accounting and tax obligations

We will not publicly disclose or use your submitted tracks, reports or project information for promotional or portfolio purposes without your prior permission.

5. Legal Basis for Processing

Depending on the circumstances, we process personal data because:

- It is necessary to take steps at your request before entering into an agreement
- It is necessary to perform our agreement with you
- It is necessary to comply with a legal obligation
- It is necessary for our legitimate business interests, including service administration, record keeping, security and the protection of legal rights
- You have provided consent for a specific purpose

Where processing is based on consent, you may withdraw your consent at any time. Withdrawal of consent will not affect processing that took place lawfully before the withdrawal.

6. Track Files and Confidential Materials

Tracks, project details and other submitted materials are treated as confidential and used only for providing, managing and supporting the requested services.

You are responsible for ensuring that you have the necessary rights, permissions and authority to submit all tracks, recordings and related materials.

Submitted audio files may be retained for a reasonable period after completion of the service for service continuity, reference, record keeping and quality-control purposes.

You may request deletion of submitted audio files unless their continued retention is reasonably required for legal, accounting, contractual, dispute-resolution or other legitimate purposes.

7. Sharing Information

We may share information with trusted third-party service providers where reasonably necessary to operate our website and provide our services. These may include providers of:

- Website hosting and administration
- Email and communications
- Secure file transfer and cloud storage
- Payment processing
- Document preparation and file management
- Professional software and AI-assisted drafting or formatting tools
- Website security and technical support
- Legal, accounting or professional advisory services

These service providers may process information only where necessary for the relevant service and are expected to apply appropriate confidentiality and security measures.

We may also disclose information where required by law, a court, a regulatory authority or another competent public authority.

We do not sell personal data.

8. International Data Transfers

Some third-party service providers may process or store information outside Cyprus or the European Economic Area.

Where personal data is transferred internationally, we will use appropriate safeguards required by applicable data protection law, where necessary. These may include an adequacy decision, approved contractual protections or another lawful transfer mechanism.

9. How Long We Keep Information

We retain personal data only for as long as reasonably necessary for the purposes for which it was collected, including:

- Providing and administering services
- Maintaining contractual and business records
- Responding to enquiries
- Protecting legal rights
- Meeting legal, accounting and tax obligations

Retention periods may vary depending on the type of information, the nature of the engagement and any applicable legal requirements.

When information is no longer required, it will be securely deleted or anonymised.

10. Data Security

We use reasonable technical and organisational measures to protect personal data against unauthorised access, accidental loss, misuse, alteration or disclosure.

However, no website, email service, online platform or electronic transmission method can be guaranteed to be completely secure.

You are responsible for retaining your own secure copies of all tracks and materials submitted to us.

11. Your Data Protection Rights

Subject to applicable data protection law, you may have the right to:

- Request access to your personal data
- Request correction of inaccurate or incomplete personal data
- Request deletion of your personal data
- Request restriction of processing
- Object to certain types of processing
- Request the transfer of your personal data
- Withdraw consent where processing is based on consent
- Lodge a complaint with a competent data protection authority

12. Cookies

Our website may use essential cookies required for security, functionality and basic website operation.

If we use analytics, preference, advertising or other non-essential cookies, further information will be provided through a Cookie Policy or cookie consent tool. Non-essential cookies will be used only where permitted by applicable law.

You may be able to control cookies through your browser settings or the cookie controls available on our website.

13. Third-Party Links

Our website may contain links to third-party websites or services. We are not responsible for the content, security or privacy practices of those third parties. You should review the privacy policy of any external website or service you visit.

14. Changes to This Privacy Policy

We may update this Privacy Policy to reflect changes to our website, services, business practices or legal obligations.

The latest version will be published on our website together with the date on which it was last updated.

15. Enquiries & Complaints

All enquiries about this Privacy Policy and any requests or complaints regarding the processing of personal data should be sent to the Company using the contact information below:

Data Controller	SPYROU SONIC CONSULTANCY LTD
Email	contact@spyrou.pro
Postal Address	P.O. Box 55321, 3821 Limassol, Cyprus

You also have the right to lodge a complaint with the:

Commissioner for Personal Data Protection of the Republic of Cyprus